



# REDSTART

Send returns to:  
RedStart Returns  
375 Alabama Street  
Suite 100  
San Francisco, CA 94110

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

Order Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Reason for Return: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Quantity	Item Name	Exchange (yes/no)	Replacement Product (If Exchanging)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

\_\_\_\_\_

\_\_\_\_\_

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**If you are not completely satisfied with your RedStart purchase, please follow these guidelines to return your merchandise.**

- Merchandise in its original, unworn condition with its packaging may be returned for exchange or refund based on the original form of payment less shipping charges. We are unable to accept returns of lost, worn or damaged merchandise.
- You will not be charged shipping if you are returning an item because it was defective or because we sent the wrong item.
- Exchanges made for RedStart products of greater value than the returned item will require confirmation of additional payment before the new item is shipped.
- All returns must be postmarked within 30 days of receipt of purchase. No returns will be accepted after thirty days.
- Please print out and include this form with your return.

**Follow these instructions to return any RedStart Product:**

1. Please print and make a copy of this return form for your record.
2. List the item/s that you are returning or exchanging and list the reason for the return.
3. Indicate what type of payment was initially used for the purchase.
4. If you would like an exchange, let us know what you would like by filling in the space provided.
5. Pack and seal your return securely, in the original packaging if possible, and include this return form. It is recommended that you ship your return with a carrier who will provide you with a tracking number for your package to ensure that it is not lost in the mail. Packages must be returned prepaid - we do not accept COD.

Once your package has been received by RedStart Design LLC, your refund will be processed in the original form of payment within 3-5 business days. You will be notified via email to the address listed above when this transaction has taken place. Please note that your banking institution may require additional days to process and post this transaction to your account once they have received the information from RedStart.